

L Number	Hits	Search Text	DB	Time stamp
-	29948	(call contact customer) SAME center SAME (information communication data)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 15:29
-	7089	(call contact) SAME center SAME (customer user) SAME (information communication data)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:00
-	801	database SAME (customer contact) SAME (communication data) SAME (id identifier)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:32
-	135	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication data) SAME (id identifier))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:33
-	97	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication data) SAME (id identifier))) AND @ad<20020103	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:33
-	1344	database SAME (customer contact) SAME (communication information data) SAME (id identifier)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:26
-	198	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication information data) SAME (id identifier))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:35
-	128	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication information data) SAME (id identifier))) AND @ad<20020103	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:33
-	0	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication information data) SAME (id identifier))) AND @ad<20020103 AND (ACD "automatic call distribution") SAME (CRM "customer relationship management")	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:37
-	1	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND (database SAME (customer contact) SAME (communication information data) SAME (id identifier))) AND @ad<20020103 AND (ACD "automatic call distribution") AND (CRM "customer relationship management")	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 16:37
-	0	database SAME ((customer contact) ADJ (id identifier)) SAME ((communication information data) ADJ (id identifier))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:32
-	2	database SAME ((customer contact) ADJ (id identifier)) AND ((communication information data) ADJ (id identifier))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:28
-	60	database SAME ((customer contact user) ADJ (id identifier)) SAME ((communication information data) ADJ (id identifier))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:33

-	36	(database SAME ((customer contact user) ADJ (id identifier)) SAME ((communication information data) ADJ (id identifier))) AND @ad<20020103	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 17:33
-	1	((call contact) SAME center SAME (customer user) SAME (information communication data)) AND ((database SAME ((customer contact user) ADJ (id identifier)) SAME ((communication information data) ADJ (id identifier))) AND @ad<20020103)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/27 18:32
-	3	(call contact customer) SAME center SAME (information communication) ADJ (record table) SAME (contact user customer) ADJ (record table)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:03
-	0	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME (information communication) ADJ (record table) SAME (contact user customer) ADJ (record table)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 15:36
-	6	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME (information communication) SAME (contact user customer) ADJ (record table)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 15:38
-	31	(on\$1line internet) ADJ (shop\$5 purchas\$5) SAME (communication SAME (contact user customer)) SAME (record table)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 15:39
-	1	(call contact) SAME center SAME (communication transaction) ADJ (record table) SAME (contact user customer) ADJ (record table)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 15:55
-	0	(call contact) SAME center SAME transaction ADJ (record identifier) SAME (contact user customer) ADJ (record identifier)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:01
-	0	(call contact) SAME center SAME (transaction SAME (contact user)) ADJ (record identifier)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:02
-	239563	(call contact) SAME center	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:04
-	68	database SAME (data communication information) ADJ record SAME (contact user) ADJ record	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:07
-	5	((call contact) SAME center) and (database SAME (data communication information) ADJ record SAME (contact user) ADJ record)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/29 16:08